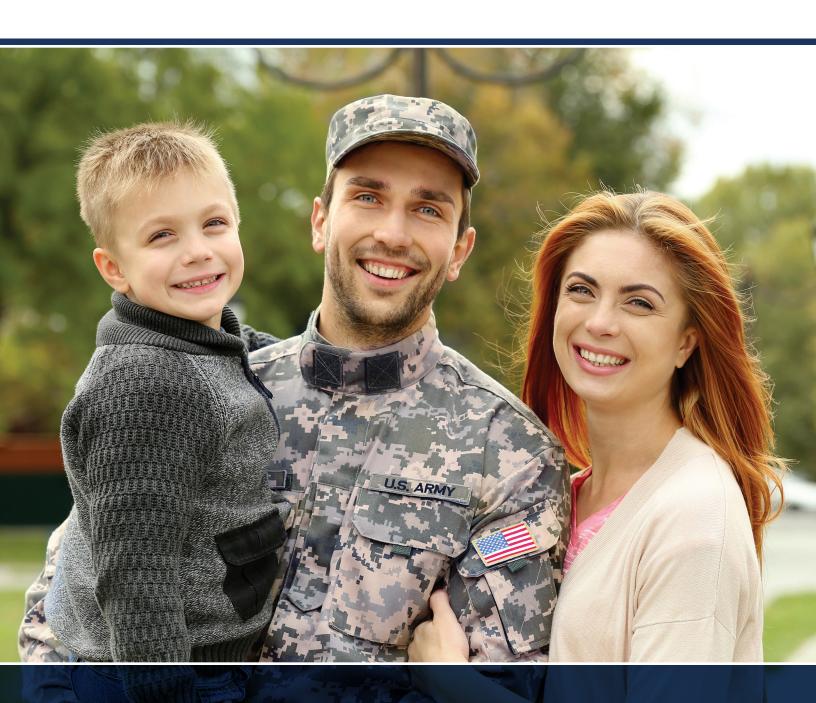


**HUNT EMBRACES: ACTIVITIES, RESOURCES & TRAINING** 



RESOURCE GUIDE

# **NATIONAL RESOURCES**

### A.A.

Alcoholics Anonymous is an international fellowship of men and women who have had a drinking problem. It is nonprofessional, self-supporting, multiracial, apolitical, and available almost everywhere. There are no age or education requirements. Membership is open to anyone who wants to do something about his or her drinking problem.

Visit www.aa.org for a local A.A. resource near you.

## **Addiction Support Group**

No matter where you live, there is a drug rehab center that can help you overcome your addiction. We can help you find treatment based on your location, budget, and specific needs and help you get started quickly.

Visit www.addictioncenter.com to find a rehab near you or speak to an expert at 855-706-9275.

## **American Legion**

To support and advocate for veterans, active military and their families. To support the initiatives and programs of The American Legion. To foster patriotism and responsible citizenship. **Visit www.legion.org for more information.** 

### **MADD**

Mothers Against Drunk Driving is a nonprofit organization in the United States and Canada that seeks to stop drunk driving, support those affected by drunk driving, prevent underage drinking, and strive for stricter impaired driving policy, whether that impairment is caused by alcohol or any other drug. **Visit www.madd.org for more information.** 

## Suicide Prevention Hotline

We can all help prevent suicide. The Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. **Visit www.suicidepreventionlifeline.org or call 1-800-273-8255 for more information.** 

### USAA

With roots grounded in the military, we bring its methods to your finances, and its values to our service through an exclusive suite of financial products, tools and advice. **Learn more at www.usaa.com.** 

# NATIONAL RESOURCES (CONT.)

## **Operation Homefront**

A national nonprofit whose mission is to build strong, stable, and secure military families so they can thrive in the communities they've worked so hard to protect. They offer programs such as: Critical Financial Assistance, Home on the Homefront, Operation Homefront Villages, Transitional Homes for Community Reintegration, Hearts of Valor, Military Child of the Year, Back to School Brigade, Star Spangled Baby Showers, Holiday Meals for Military, Holiday Toy Drive and Homefront Celebration. Visit www.operationhomefront.org for more information. Also call toll free at (800) 722-6098 or email info@OperationHomefront.org.

# **National Military Family Association**

NMFA is the voice of the military families. For 49 years we have proven that we stand behind service members, their spouses, and their children. Our Association is the "go to" source for Administration Officials, Members of Congress, and key decision makers when they want to understand the issues facing our families. They know we have "boots on the ground" with military families and understand better than anyone that "military families serve, too." Through the support and programs we provide, and our respected voice on Capital Hill and with the Departments of Defense and Veterans Affairs, our Association always looks out for the families who stand behind the uniform and for those who serve. **Visit www.militaryfamily.org for more information.** Also call toll free at 703-931-6632 or email info@militaryfamily.org.

# **Military OneSource**

Offers help with all aspects of military life. The counseling is free and confidential.

Visit www.militaryonesource.mil or call 800-432-9647 for more information.

## **Wounded Warrior**

Wounded Warrior Project is a charity and veterans service organization that offers a variety of programs, services and events for wounded veterans of the military actions. **Visit www.woundedwarriorproject.org or call 888-997-2586 for more information.** 

# **LOCAL BASE RESOURCES**

## **Items of Interest**

**Naval Support Activity Mid-South Homepage** 

www.cnic.navy.mil/midsouth

**Mid-South Family Housing Neighborhood** 

**Management Office** 

Phone: 901-872-8905

**Facebook Page** 

Naval Support Activity Mid-South

Mid-South Family Housing 24/7 Service

**Request Line for Maintenance** 

Phone: 901-872-8724

## **Mid-South Staff**

Relocation Office: 901-872-8905

Greg Leigh Ann

Community Director Resident Service Specialist (RSS)

Pam Holly

Accounting Specialist Resident Service Specialist (RSS)

### Maintenance Department: 901-872-8724

Brian Michael Kenneth

Maintenance Director Maintenance Technician Maintenance Technician

Joe Bud

Maintenance Supervisor Maintenance Technician

# **NSA Mid-South Community Services Cont.**

#### Other Base Services

**Branch Medical Clinic** 

Phone: 901-874-6100

Appointment Line: 1-877-879-1621

**Visitor Control Center** 

Phone: 901-874-5537

**Willis Gate** 

**Navy Road Entrance** 

**Child Development Center** 

Phone: 901-874-5745 5920 Savitz Dr. Bldg. 943

**Youth Center** 

Phone: 901-874-5155 5960 Savitz Dr. Bldg. 936 **Teen Center** 

Phone: 901-874-5494 Savitz Dr. Bldg. 770

**Navy Exchange** 

Phone: 901-872-5700

**Commissary** 

Phone: 901-874-5122

**Navy Inns** 

Phone: 901-213-3000

**Navy Lodge** 

Phone: 901-872-0121

**School Liaison Officer** 

Phone: 901-874-5343

Navy & Marine Corp. Relief Society

Phone: 901-874-7350

**Army Veterinarian Clinic** 

Phone: 901-874-5420

**MWR** 

Phone: 901-874-5576

**Base Operator** 

Phone: 901-874-5111

**Navy Housing Office** 

Phone: 901-874-5547

**Retired Activities Office** 

Phone: 901-874-5195

## **Outside the Base Services**

### Telephone Service

**Ritter Communication** 

Phone: 1-888-336-4249

4880 Navy Road, Millington, TN 38053 **www.rittercommunications.com** 

### Cable/Satellite Services

**Ritter Communication** 

Phone: 1-888-336-4249

5115 Easley Avenue, Millington, TN 38053

www.rittercommunications.com

**Direct TV** 

Phone: 1-800-315-1722 **www.directv.com** 

E. 1-000-313-1722

**Dish Network** 

Phone: 1-800-847-8660

www.dish.com

## **Outside the Base Services Cont.**

#### **TN License Plate & Title**

### Millington City Hall (County Clerk)

Phone: 901-222-3000 7930 Nelson Rd.

www.shelbycountytn.gov/index.aspx?nid=584

\*\*\*BRING YOUR MILITARY ID & COPY OF ORDERS\*\*

\*\*\*Out of state title is required. Cost for active duty military personnel is less than non-military.\*\*\*

#### **TN Driver License**

#### **Tennessee Highway Patrol**

Phone: 901-872-0800 5019 West Union, Millington, TN 38053 www.tn.qov/safety/dlstations/shelby4.shtml

#### **Post Office**

#### **NSA Mid-South Building 790**

Phone: 1-800-275-8777 4847 Navy Rd. **Zip Codes:** 

NSA Mid-South: 38054 Millington: 38053

### **Credit Unions**

#### **First South Credit Union**

Phone: 901-380-7450 NSA Branch, 7645 Tarawa, Millington www.firstsouth.com

### **Navy Federal Credit Union**

#### 5600 Navy Rd.

1-888-842-6328

#### Millington

901-873-5900

www.navyfederal.org

#### **Taxes**

#### **Tennessee Sales Tax is 7%**

City of Memphis, Shelby County, and Tipton County is 2.25% bringing the total to 9.25%. There is no state income tax.

# **Notification of Guest in Resident's Quarters Policy**

Guest must be registered with the Neighborhood Management Office (NMO) if staying longer than 48 hours. Written approval is required for all guests staying over 30 days. In addition to being registered with the NMO, your guests will require a background check (5512) through security if they plan on being unescorted at any time while visiting. \*Unescorted access background checks applies to ALL persons over the age of 16 that are visiting the installation.

The resident is responsible for coming into the Management office and filling out the appropriate paperwork at least 5 business days prior to the arrival of the guest, the resident is responsible for taking the appropriate paperwork to the Visitor Control Center (VCC) for the approval. This will ONLY be done between the hours of 7:30am-3pm Monday through Friday. Security requires a notification of at least 5 business days prior to the arrival of the guest if unescorted privileges are requested so the background check can be approved. You will need the following information for your guest to complete the paperwork: Name, Gender, Citizenship, SSN, Date of Birth, Race, State Driver's License Number/State Issued/Expiration Date, Height, Weight, Hair Color, Eye Color and you will need the Sponsor Command and Sponsor Title. Please remember if the guest, either escorted or unescorted, will be driving on base then they must have a valid driver's license, car registration and insurance card.

All foreign nationals must have a background check. Security requires at least a 10 business day notification prior to arrival for the background check to be approved. All foreign national guests require additional paperwork for security. The management office has additional information if needed.

# **Community Up Keep & Compliance**

As part of our community upkeep initiative, we conduct weekly site inspections to ensure neighborhoods are in compliance. These inspections will better the curb appeal & cleanliness throughout our communities. In order to accomplish this, we will be looking closely at the following violations:

- Carports, Patios & Porches Must be neat and clean at all times. Furniture or appliances other than acceptable lawn furniture shall not be kept on carports, patios or porches. Area MUST be free of clutter.
- Toys & Bicycle Must be stored properly in carports, garage or storage area when not in use. Any toys found in common areas, will be removed and disposed of.
- Condition of Fenced in Yards Residents are responsible to maintain their fenced in areas. Grass must be cut regularly, leaves raked and weed eat. Any and all dog feces must be picked up.
- Trash Bins & Receptacle Areas Trash receptacle areas must be free and clear of any household items, refuse, recycling and bulk. All items must fit in the bins properly. Any excess items will need to be properly stored in the garage, proper storage area or taken to the nearest recycling (located in the commissary parking lot).

Please note that the violations listed are some, but not all violations. Please see your Community Handbook for complete list. Any violations that are found will result in the issuance of citations. With that, we do understand that you may need time to correct the violation you are being cited for. We are definitely willing to work with you in getting it resolved in a timely manner.

## **Community Up Keep & Compliance Cont.**

We thank you in advance for your cooperation in this matter. Together we can improve our community for the better of all!

You must register your pet with the Neighborhood Management Office (NMO) and Army Vet Clinic on base. It is also required that the NMO has a picture of the pet and the microchip number. There is a 2 pet maximum per household.

Be sure to visit the Dog Park located by the Vet Clinic. It's a great place to take your family friend!

## **Local Attractions for NSA Mid-South**

## Shopping

#### **Wolfchase Galleria**

Phone: 901-381-2769

2760 N. Germantown Parkway, Memphis, TN 38133

www.wolfchasegalleria.coom

Approximately 16 miles for NSA Mid-South

### **Attractions**

#### Graceland

Phone: 901-322-3322 or 800-238-2000 3734 Elvis Presley Blvd., Memphis, TN 38116

www.elvis-presley.com

Approximately 27 miles from NSA Mid-South

#### **Pink Palace**

Phone: 901-636-2362 3050 Central Ave, Memphis, TN 38111 **www.memphismuseums.org** Approximately 21 miles from NSA Mid-South

#### **Memphis Zoo and Aquarium**

Phone: 901-333-6500 2000 Prentiss PI, Memphis, TN 38112 **www.memphiszoo.org** Approximately 18.5 miles from NSA Mid-South

#### **Mud Island River Park**

125 North Front St., Memphis, TN 38103 www.mudisland.com Approximately 22 miles from NSA Mid-South

## **Millington Schools**

### Shelby County Public School District

#### Millington Elementary School (K-5)

Phone: 901-873-8433

6445 William Osteen Dr., Millington, TN 38053

#### Millington High School (9-12)

Phone: 901-873-8100

8050 West Street, Millington, TN 38053

## Millington Middle School (6-8 Junior High)

Phone: 901-873-8130

4964 Cuba Millington Road, Millington, TN 38053

#### **Private Schools**

#### **Tipton Rosemark Academy (PreK-12)**

Phone: 901-829-4221

8696 Rosemark Road, Millington, TN 38053

www.tiptonrosemarkacademy.net

#### Lighthouse Christian Academy (PreK-12)

Phone: 901-873-3353

3660 Shelby Road, Millington, TN 38053

www.lcaps.org

## **Memphis And Shelby County Hospitals**

#### Le Bonheur Children's Hospital

Phone: 901-287-KIDS (5437)

848 Adams Ave.

www.lebonheur.org

#### **Methodist Hospital-North**

Phone: 901-516-5200

3960 New Covington Pike

www.methodisthealth.org/locations/method-

ist-north-hospital

#### **Methodist University Hospital**

Phone: 901-516-7000

1265 Union Ave.

www.methodisthealth.org/locations/methodist-uni-

versity-hospital

#### **Methodist Le Bonheur Germantown Hospital**

Phone: 901-516-6000

7691 Poplar

www.methodisthealth.org/locations/method-

ist-le-bonheur-germantown-hospital

#### **Baptist Memorial Hospital - Memphis**

Phone: 901-226-5000

6019 Walnut Grove Rd.

www.baptistonline.org/memphis

#### **Baptist Memorial Hospital - Tipton**

1995 Highway 51 South, Covington, TN

901-476-2621

www.baptistonline.org/tipton

## **Memphis And Shelby County Hospitals Cont.**

St. Francis Hospital-Memphis

Phone: 901-765-1000 5959 Park Ave.

www.saintfrancishosp.com

**US Veterans Medical Center** 

Phone: 901-523-8990 1030 Jefferson Ave www.memphis.va.gov

St Jude Children's Research Hospital

Phone: 901-495-3300 332 North Lauderdale **www.stjude.org**  St. Francis Hospital-Bartlett

Phone:901-820-7000 2986 Kate Bond Road

www.saintfrancisbartlett.com

Regional Medical Center 877 Jefferson Ave 901-545-7100 www.the-med.org

## **Relocation Assistance Program**

### **Lending Locker**

- · Items are available at no cost
- Can be checked out for two week intervals
- Additional 2 week extensions available upon request

#### **Kit Includes**

**Cutting** board **Tumblers** Pots/pans Salt/pepper shakers Coffee maker **Bottle** opener Knife set Pitcher 16 pc dinnerware set Microwave vookestr Serving utensils Toaster Hand can opener Measuring spoons/cups **Flatware** Sleeping mats

Contact Diane Brown at 874-7343 for more information

# **LOCAL BASE RESOURCES**

## **Features of Mid-South Family Housing**

Here's a few of the things we offer at Mid-South Family Housing Military Communities:

#### **Pet Friendly Neighborhood**

At Mid-South Family Housing, we are pet friendly with no pet deposit. We have no size restrictions, but we do have a few breed restrictions as well as a limit (2) to how many you can have. You do have to have your home sprayed for flea & tick when you depart, and your carpets must be professionally cleaned.

#### **Deployed Spouse Program**

If your spouse is IA or deployed, you let us know and we will take care of your fenced in backyard and flowerbeds for you.

#### **Lawn Care Service**

We provide lawn care for your unfenced in areas. However, you the resident are required to maintain the fenced in back yard as well as the flowerbeds.

#### **On Staff Maintenance**

We offer 24 hours 7 day a week maintenance service with trained technicians.

#### **Trash Pick Up Service**

We provide trash and recycle pick-up at no additional cost to you, the resident, every Thursday, and every other Thursday for recycle. If a holiday falls on Thursday, the trash will be picked up the next business day.

# **NSA Mid-South Community Services**

#### **BUILDING 456**

Mid-South Family Housing Management Office:

Phone: 901-872-8905

1st Floor

Military ID Card Office:

Phone: 901-874-6419

1st Floor

**Personal Property** 

Phone: 901-874-7771

1st Floor

**Navy Legal Office** 

Phone: 901-874-7379

1st Floor

Personnel Support Detachment (PSD)

Phone: 901-874-5864

2nd Floor

**Fleet & Family Support Center** 

Phone: 901-874-5075

3rd Floor

# **Library**

**Millington Public Library** 

Phone: 901-872-1585 4858 Navy Road, Millington, TN 38053 **www.millingtonpubliclibrary.org**  **Library Hours** 

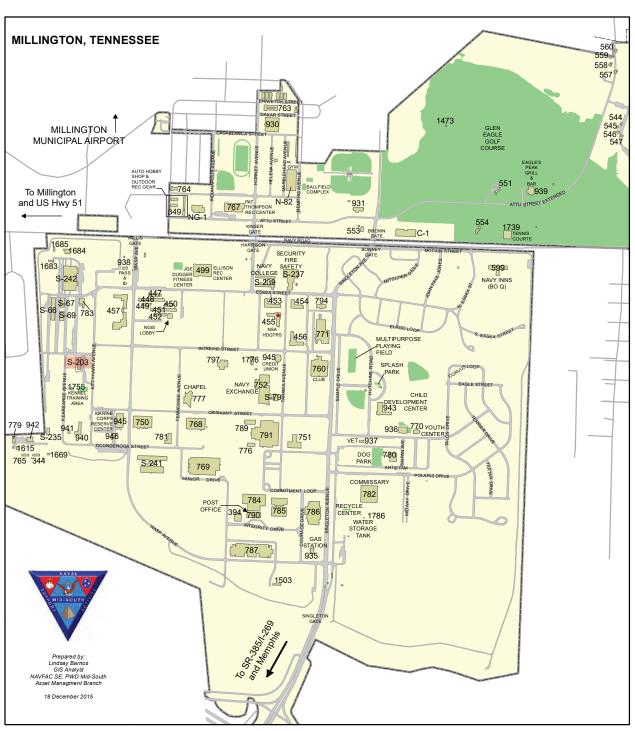
Monday-Thursday 10:00am — 6:30pm Friday and Saturday 10:00am — 4:00pm

# **Military Families**

- Library Card is free for active military personnel.
- Bring your ID and 2 (two) proofs of address, such as a lease or bill, with your name and address printed on the document.
- Card may be used by whole family.
- Family members living on-base or within the city limits of Millington may receive a free library card with ID and 2 (two) proofs of address.

Please call if you have any questions!

# **NAVAL SUPPORT ACTIVITY MID-SOUTH**



BUILDING NAME	BUILDING NO	BUILDING NAME	BUILDING NO	BUILDING NAME	BUILDING NO
Administration (CO, NAVSUPPACT Mid-South	) 455	Hunt, Housing, Personal Property & PSD	456	Navy Recruting Command	784
BQ Department	454	Joe Dugger Fitness Center	499	Personal Property Office	456
Branch Medical/Dental Clinic	771	Marine Corps Reserve Center	945	Public Works Office	455
CFS	781	MWR Adminstration, NCIS	455	Safety	S-237
Chapel	777	Navy College	S-239	Sam Adam's	449
Child Development Center	943	Navy Exchage Retail Store	752	Security	S-237
Commissary Store	782	Navy Gateway Inns & Suites (NGIS)	452	Supply Department	S-242
Consolidated Club Complex	760	Navy Lodge	931	USACE Finance Center	787
Ellison Recreation Center	499	Navy Manpower Analysis Center	C1	USACE Logistics	C1
Fire Department	S-237	Navy Personnel Command	791	U.S. Post Office	790









