

MID-SOUTH FAMILY HOUSING NEWS & STORIES



Our President's Message



We are coming up on CEL season, and I want to encourage all of our residents to participate and here's why...

The annual CEL Survey is an important instrument for Hunt to understand what we are doing well and what we need to work to improve. The CEL survey is

available to all military housing residents throughout the country. It is controlled and administered by an independent, third-party who reports the results simultaneously to us and the Department of Defense. Across the Hunt portfolio of communities, we have an average of over 50% of our residents who respond. This response rate is statistically high, but we want to continue to encourage our residents to respond in as large numbers as possible, so we get an accurate view of what is occurring within the communities.

Our goal is 100% satisfaction. When we fall short, we want to know so we can fix any problems before they become bigger issues. We also want to know which of our communities have high satisfaction rates so we can share best practices.

We want to hear from you, and this is one of several tools we use to facilitate that. I look forward to what you have to say.

John Ehle
President
Hunt Military Communities



Maintenance Corner

***Inspect your smoke detectors.** Make sure there is one on each floor of your home. Test them monthly, and change the battery annually or as needed.

***Check your electrical outlets** for potential fire hazards such as frayed wires or loose-fitting plugs. Be sure not to overload electrical outlets, fuse boxes, extension cords or any other power service.

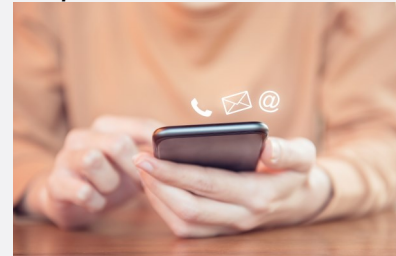
***Countertops** - Hot pots/pans should not be placed directly on your countertops. Use hot pads to protect the surface. Do not chop any food directly on your countertops. This could cause scratching. Clean your countertops with a soft detergent such as Soft Scrub to avoid wear/damage to the finish.

***Unplug Household Items Not in Use** - Reduce energy waste and your electric bill. Unplug items not in use (lights, TVs, DVD players, computers, game consoles, cell phone chargers etc.) or use a

surge protector and simply flip the switch to the off position. Surge protectors will also protect your electronics from power surges.

Coming soon....**Conway** homes will soon be winterized. The maintenance staff will go around to all Conway style homes and turn off the water to the outside spigots. The spigots will remain off until the spring to prevent the possibility of outside pipes from bursting during the winter. **The date will be sent out via email.**

Be sure to download the RentCafé app to submit and track routine maintenance request.



Information Corner

Parking

Overflow parking is available on Enterprise St. There is a small parking lot available for current residents only to park RV, ATV, trailers & etc. Please be sure to register at the management office. Parking on grass and sidewalks are not allowed.

Need Help with the Lawn??

Contact the relocation office and we will be happy to pass along the list of grass cutters that we have.

SAVE THE DATE:

Thursday, October 3rd:

Taco Bar: 1100-1330—Building 456 1st floor MSFH Office

Monday, October 14th:

Annual Fall Festival: 1500-1800—Building 456 1st floor MSFH Office

Thursday: October 24th:

Trunk or Treat: 1730-1930: Glen Eagle Golf Course

OCTOBER

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3 TACO BAR– Management Office	4 National Taco Day	5
6	7	8	9	10	11	12 National Pulled Pork Day
13 Navy Birthday	14 Columbus Day Annual Fall Fest- Management Office	15	16 Boss’s Day	17	18	19 Sweetest Day
20	21	22	23	24 Trunk or Treat	25	26
27	28	29	30	31 Halloween		

Contact Information for Mid-South Family Housing:

Management Office: 901-872-8905

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Holly Holcomb: Resident Service Specialist	Holly.Holcomb@huntcompanies.com
Pam Scarbrough: Accounting Service Specialist	Pam.Scarbrough@huntcompanies.com

Maintenance Office: 901-872-8724

Brian Pegram: Maintenance Director	Brian.Pegram@huntcompanies.com
Joe Mueller: Maintenance Supervisor	Joseph.Mueller@huntcompanies.com
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